



Lesson **Navigating Workplace Conflict** Slides Author **Teacher** Date Time 25 **David Friscolanti David Friscolanti** 10/25 11:14

of Students

Student Participation



Multiple Choice Activities Correct Answers 50%



# Nickname	Other	Poll	OEQ	мс	#	Nickname	Other	Poll	OEQ	МС
1 John		100 %	100%	100%	2	Simon		100 %	25%	0%



Poll Have you ever experienced conflict in the workplace?

Date	Nickname	Other	Response	Poll Stats
10/25/2024	John		Some, but usually manageable.	
10/25/2024	Simon		Some, but usually manageable.	
10/25/2024	Simon		Some, but asaany manageable.	







Open Ended Question What Communication strategies are your strong suits and which would you need to work on?

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Date	Nickname	Other	Response	Poll Stats	
10/25/2024	John		I think I am good at communicating my thoughts and feelings clearly while I think I could work on my active listening skills.		
10/25/2024	Simon		I can be an empathetic listener and speak up when I have a concern. I need to work on asking others more questions about themselves to build stronger relationships with them.		
				0%	No Answer
				100%	Free Text



Multiple Choice Wrapping it Up Multiple Choice Quiz

Date Nic	kname	Other	Response	Correct
Which of the	e following is NOT a root c	ause of conflict in the workp	lace?	50%
10/25/2024 Joh	_	•	Lack of Motivation	
10/25/2024 Sin			Edek of Motivation	8
Which conflic	ct style prioritizes personal gai	n and winning, often at the expe	ense of others' needs?	50%
	, ,	ir and willing, often at the expe		
10/25/2024 Joh 10/25/2024 Sin			Competitive	⊗
10/23/2024 3111				
What is the m	nain purpose of the '5 C's of C	onflict Management' as describe	ed in the text?	50%
10/25/2024 Joh	nn		To offer a structured approach to resolving conflict effectively	O
10/25/2024 Sin	non			8



Poll Stats

Open Ended Question What are the three key components of active listening?

Date	Nickname	Other	Response
10/25/202	4 John		body language, eye contact, not talking when one is listening
10/25/2024	4 Simon		





No Answer



Free Text

Open Ended Question

Reflect on your own conflict style (avoidant, competitive, collaborative, and accommodating) and how it has impacted your interactions with others. Provide specific examples from your own experiences to illustrate your points.

Other Nickname Date Response 10/25/2024 John

Poll Stats

I am a collaborative person and it can usually present roadblocks due to wanting everyone to be happy.

Thankfully I usually don't have to mediate

conflict in the office.

10/25/2024 Simon





No Answer



Free Text



Open Ended Question

The role of power dynamics in workplace conflict is very important. Consider a time when you witnessed or experienced a power imbalance in a personal or professional setting. How did this imbalance affect the communication and resolution of the conflict? What strategies could have been employed to address the power dynamic more effectively?

> could have addressed the person first before speaking to their partner.

Date Nickname Other Response Poll Stats

10/25/2024 John A boss was too friendly with my coworker to the point of favouritism. I hated it and couldn't say anything. I ended up speaking to their business partner about the situation and that I was scared to speak up. Their business partner acted as a mediator and helped resolve the issue. A third party helps. I



10/25/2024 Simon

No Answer

